MyFunRun International Use & Ecommerce Eligibility Policy

Category: Introduction
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Overview

MyFunRun is used by organizers in the US and Canada to create event websites, manage registrations, and bring communities together.

Ecommerce Features: USA & Canada Only

To use MyFunRun's **payment processing features**, including:

- Selling tickets
- Accepting donations
- Collecting sponsorships
- Receiving payments from attendees

You must be based in either the United States or Canada.

Requirements for Organizers:

To enable e-commerce functionality, organizers must:

- Have a **valid U.S. or Canadian address**
- Be operating as an individual or organization located in the **U.S. or Canada**
- Meet identity verification and compliance requirements

If you do not meet these criteria, you can still use MyEvent to promote your event—but not to collect payments through the platform.

🌍 International Payments: Accepted (with Restrictions)

Even though organizers must be U.S. or Canada-based, MyFunRun **does support payments from international attendees**.

This means:

- Guests can register or donate from outside North America
- Credit cards issued in other countries are generally accepted

Important Limitations:

Transactions may be restricted or declined if they originate from:

- **Sanctioned countries**
- **High-risk jurisdictions**
- Regions restricted by card networks or financial regulations

These restrictions are required to comply with international laws and payment network rules.

⚖️ Why This Policy Exists

MyFunRun operates under strict financial and regulatory requirements, including:

- Banking partner requirements
- Card network rules (e.g., Visa, Mastercard)
- Anti-money laundering (AML) and fraud prevention regulations

Limiting ecommerce access to U.S. and Canadian organizers allows us to:

- Maintain a secure and compliant payment environment
- Provide reliable payouts to organizers
- Reduce fraud and financial risk across the platform

□ What If You're Outside the U.S. or Canada?

If you're an international organizer, you can still:

- Use MyFunRun to build and promote your event website
- Direct attendees to an **external payment provider** (e.g., a local payment processor or ticketing service)

This approach allows you to benefit from MyFunRun's platform while handling payments through a provider in your region.

□ Summary

Feature	Availability
Website Builder	□ Worldwide
Ecommerce (tickets, donations, etc.)	□□ USA & □□ Canada only
Accepting International Payments	□ Yes (with restrictions)

□ Need Help?

If you’re unsure whether your event qualifies for ecommerce features, or need help setting up your site:

- Contact our support team
- Or reply directly to any MyFunRun email—we’re happy to help

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This policy helps ensure a safe, compliant, and reliable experience for all organizers and attendees on MyFunRun.